

RICHMOND
family
PLACE

2016-2017 ANNUAL REPORT

ENSURING THAT EVERY CHILD IN RICHMOND
REACHES THEIR FULL POTENTIAL




RICHMOND
family
PLACE

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BOARD CHAIR AND EXECUTIVE DIRECTOR'S REPORT

The mandate of Richmond Family Place is to “Ensure all children in Richmond meet their full potential”. What does this mean? What does it look like? Our goal is to build relationships of trust – this is the heart of the work we do in family resource programs.

We need to understand and respond to the needs of the family holistically in order for this to take place. As participants in the community, we work alongside other like minded organizations to understand, advocate for and provide support for our families. It can be very difficult for a parent that has questions, challenges or issues, to deal with the needs of their children. Life can be very distracting and when you add complications such as affordable housing, the cost of putting food on the table and many other stressful factors, it can be overwhelming at times.

We can't do this work in isolation. It means active participation within our community to ensure effective collaborations with other agencies that have similar intentions and, sitting together at community tables to discuss the emerging issues facing young children in Richmond. We work together to provide enhanced service delivery by all participants through collaborations such as our very successful Refugee Mental Health program, working alongside clinicians from Touchstone Family Association, Richmond Addictions Services Society, City of Richmond, and Vancouver Coastal Health to deliver supports in non-traditional ways, breaking down barriers to access for these valuable services. Also, through the Success by 6 funded City Centre Collaborative Early Years project, staff from these 5 agencies work together to deliver programs such as Make the Connection with the Infant Development Program and Toddler Time with Richmond Public Library and Touchstone Family Association.



BECOME A VOLUNTEER

Are you interested in volunteering with Richmond Family Place? There are many different opportunities where you can become involved, such as:

1. Bread Helper
2. Fundraising
3. Thrift Store
4. Gardening
5. Repairs
6. Playroom
7. Cleaning
8. Laundry
9. Share a Skill: IT? Musician? Knitting?

Contact us to let us know how you'd like to share your skill!

If any of these areas interest you, please contact info@richmondfamilyplace.ca for more details, and to be directed to the appropriate contact. We look forward to hearing from you!





BECOME A MEMBER

About your Family:

Last Name of child/children First Name of child/children

First & Last Name of parents/caregivers

Address

Home Number Work Number Cell Phone

E-mail

Annual Membership costs \$25 (or pay what you can). The money we receive from membership fees helps us to provide child minding for parent workshops, low cost or free field trips, and special events such as Breakfast with Santa.



This year our collaborations continued to expand, through the Richmond Early Years Centre. Richmond Family Place is the financial host for the new Richmond Early Years Centre, a provincial initiative to support families with children 0-6 years of age. This is a collaborative project that will ensure parents access to programs and support through the “Every Door is the Right Door” vision. The goal is to establish and support a family-focused; “Every Door is the Right Door” network of Early Years Centre’s that ensures access to consistent information about programs and services for families/ caregivers with young children in Richmond. This network includes a main Early Year’s Centre at Richmond Public Library; satellite branches (Community Centres, health services, library branches, Strong Start, and Early Years service providers etc.) and a web-based early year’s satellite called RichmondKids.ca

We are grateful to our financial contributors from government to foundations and community partners. Without you, it would be impossible to succeed in the work we do. We also wish to thank the staff, Board of Directors and volunteers for your passion and commitment, for your contributions in every way!

Respectfully,

Maria Robinson – Board Chair
Janice Lambert – Executive Director





STAFF

Executive Director: Janice Lambert

Administrative Coordinator: Kathleen Huxtable

Fundraising & Special Events Coordinator:

Leann Finkelstein

Thrift Store Coordinator: Darlene Hudson

Program and Parent Connections Coordinator: Ruth Taverner

Bridging Coordinator: Hala Kapani

Senior Family Support Worker: Hydi Sham

Family Support Workers: Elaine Chu, Diane Castillo, Rachel Gilder,

Maha Abdel Hamid, Nada Ghanim, Crazila Stephens

Dad and Child Breakfast: Joey Wong

Summer Students: Angela, Suveg, Elodie

PEER SUPPORT WORKERS

Andrea Lain, Asma Shaheen, Ayan Ali Rirash, Cecilia Manriquez, Fatma Elkahiny,

Ferhan Aktar, Grazella Stephan, Hend Shehada, Hind Al-Jabani, Mahsa

Ghezelayagh, Marilou Almendrala, Nada Ghanem, Nancy Fei, Nesreen Esmail,

Suzanne Barakat, Tamador Abumalouth, Yordanos Cheway

BOARD OF DIRECTORS

Board Chair: Maria Robinson

Co-Treasurer: Joy Tcheng

Co-Treasurer: Victoria Chan

Secretary: Szascha Lim

Members at Large: Louise Yeoh,

Tienne Schaub, Andreas Schaub,

Sandra Li-Seller



THANK YOU



Thank you to our donors and funders. Without their ongoing support, we wouldn't be where we are today. Richmond Family Place is lucky to have a dedicated group of volunteers that help within our programs. We thank those of you who has donated to our society and programs over the years, and we appreciate all donations regardless of size.

Detailed financial statements are available upon request.

Please phone 604-278-4336/e-mail info@richmondfamilyplace.ca to receive your copy.





TESTIMONIALS

“My son and I have been going since he was four months old and now he’s almost two, it’s an amazing place filled with love. Everyone is welcomed and included and lots of fun activities for the kids. Great resources as well. Thanks to all the staff. “



“We continue to be impressed how Richmond Family Place and Parent Connections rises to meet new challenges. Your responsiveness and adaptability are demonstrated this year in your successful outreach and engagement of Arabic-speaking newcomer parents, and in your engagement of families to work together to become a community resource in case of emergencies. Your reports show ongoing excellence in achieving program outcomes and high levels of participant satisfaction. Congratulations and thank you for all your continued great work and leadership in the community!”



COMMUNITY PARTNERS

- BC Association of Family Resource Programs
- Boys and Girls Club of South Coast BC
- Canadian Association of Family Resource Programs
- Chimo Community Services
- City Centre Community Association
- City of Richmond
- CORE Richmond Committee
- Community Collaboration Table
- Debeck Elementary School
- Dreams Take Flight
- Richmond Cares, Richmond Gives
- Family Services of Greater Vancouver
- Hamilton Community Association
- Le Leche League
- Pacific Postpartum Support Society
- Richmond Addiction Services Society
- Richmond Children First
- Richmond Community Meals Committee
- Richmond Community Services Advisory Committee
- Richmond Food Bank
- Richmond Food Security Society
- Vancouver Coastal Health—Richmond Health Department
- Richmond Multicultural Community Services
- Richmond Poverty Response Committee
- Richmond Public Library
- Richmond School District
- Richmond Society for Community Living
- Steveston Community Association
- SUCCESS
- Terra Nova Sharing Farm
- The FORCE Society for Kid’s Mental Health
- The Neighbourhood Learning Centre
- Touchstone Family Association





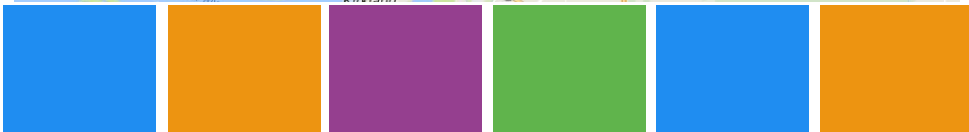
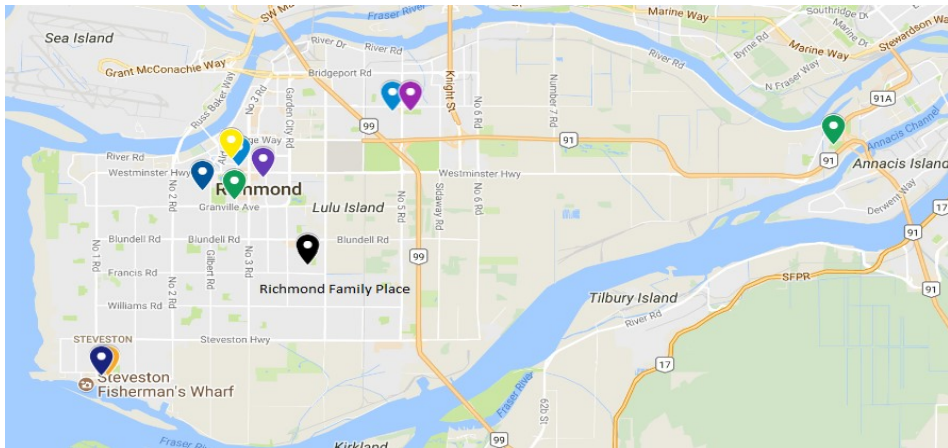
RICHMOND FAMILY PLACE IN THE COMMUNITY OUTREACH

Richmond Family Place responds to changing demographic needs by reducing barriers to access by providing early childhood and learning programs throughout Richmond.

In the past year, we have provided programs at 11 different locations:

- Steveston Library
- Steveston Park
- Brighthouse Library
- Cambie Library
- Neighbourhood Learning Centre
- Richmond Family Place
- Richmond Food Bank
- Lang Centre
- City Centre Community Centre
- King George Park
- Hamilton Community Centre

We saw 9,600 visits to our regular Play & Learn Drop-Ins, where families access play-based learning opportunities, early learning and literacy activities, information and referrals, as well as parent education workshops. Community professionals visit our Play & Learn Drop-In programs on a regular basis to provide much needed support and education in their field of expertise.



SILENT AUCTION DONORS

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 Richmond Food Bank
 Textile Arts Guild of Richmond





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Richmond

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Louise Yeoh
Rob Hinings
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Dr. Randy Shew
Taymor
Melody Zhang
Coast Capital—Ironwood
Branch
Dr. Hamza at Cambie Plaza
Canadian 2 for 1 Pizza

FUNDERS

Thank you to the following Richmond Family Place funders, and those who provide financial support. We acknowledge the financial support of the Province of British Columbia.



Ministry of
Children and
Development



United Way
Lower Mainland

Community
Action
Initiative



Employment and
Social Development Canada



Immigration, Refugees
and Citizenship Canada



MAIN SITE

Located at Debeck House and Ash Street, our main site, is a place for families to come and make new friends, support their children's learning in a safe environment and to share experiences with others. Our drop in programs saw over 10,600 individual visits! Families experienced the joy of playing, the support of skilled workers and a variety of education opportunities through our partnerships with the greater Richmond Community.

Special events included an Easter egg hunt, Santa Breakfast, Family Summer BBQ, Blueberry Picking field trip, picnics in the park and many more! A reorganization of our playroom and new toys and supplies have added sparkle to the playroom.

BRIDGING

The Richmond early years bridging program provides intensive early childhood focused settlement and development support to young refugee children 0-6 years of age and their caregivers. The overall goal of the program is to help transition this population into mainstream services and resources. We continued to have cultural brokers working alongside staff to provide culturally-sensitive peer to peer support to help build a bridge between families and the wider community. This year we saw more than 150 individuals from all over the world, Iraq, Syria, Yemen, Mexico, Congo, Africa, Eretria, Somalia, Uzbekistan, China, Kenya, Egypt and Palestine with approximately 2500 visits to the Bridging program, with parenting programs such as Change ways, Self-Care and Understanding Children's Development and Building Social Skills for Children. The ultimate success of this program lies in our strong partnerships with Touchstone Family Association, City of Richmond, Richmond Addiction Services Society and Vancouver Coastal Mental Health, with their support, families received Mental Health & Addictions Support and Information.





MAKE THE CONNECTION

We ran three 9 week programs, in partnership with Richmond Society of Community Living, 2 in English and 1 in Mandarin for parents with children 0-1 yr. This parent/child interactive education program, facilitated in partnership with the Infant Development Program, helps new parents understand the importance of attachment and building healthy connection with their newborn.



ADDITIONAL MOTHER GOOSE

The Parent-Child Mother Goose Program® is a group experience for parents, their babies and young children. The program introduced adults and children to the pleasure and power of using rhymes, songs, and stories together at King George and Steveston Parks. Parents gain skills and confidence which can enable them to create positive family patterns during their children's crucial early years.



BIRTHDAY PARTIES



Richmond Family Place continues to host weekend birthday parties throughout the year! The response from families is fantastic and they appreciate what we are able to provide. We offer a playroom party and a bouncy castle party! Our birthday party facilitators offer set up help and are on site during the entire time interacting with the children. We are excited about continuing this service for the community!





THRIFT STORE

The Richmond Family Place Thrift Store is a staple in the community. It not only provides revenue to help keep our programs going, it also helps to reach vulnerable families in Richmond. The thrift store regularly donates clothing and household items to families, as well as Canada Comforts to assist impoverished children in developing countries. The Thrift Store would not be where it is today without the hard work of all of our dedicated volunteers, the help from Brad's Junk Removal, Councillor Ken Johnston from the City of Richmond and Big Brothers. Also a big Thank You to the community of Richmond for continuing to donate. This year the Thrift Store raised a total of \$32,000 with \$9,340 worth of outgoing donations to families in need.



FOOD SECURITY



With child poverty rates continuing to soar within Richmond, Family Place continues to make food based programs a priority. Through our partnership with the Richmond Food Bank, The Sharing Farm, our community food cupboard, our bridging programs, our Wednesday dinner program and Saturday Dad's Breakfast, we continue to offer healthy meals and food education to our families with over 4,900 meals served.

PROGRAMS

NOBODY'S PERFECT

This 6-week program was delivered in the summer to parents of children 0-6yrs. Parents engaged in education through discussion to find strategies regarding how to find their own parenting style and strengths and received support and encouragement from other parents.

TODDLER TIME FOR CHINESE SPEAKING FAMILIES

This program ran in partnership with Touchstone Family Association and the Richmond Public Library. It continues in popularity and growth for families with children 10mths to 2 yrs. Parents have an opportunity to connect and receive support through education, play and referrals.





PARENT CONNECTIONS

The Parent Connections Program is designed to promote connection and belonging. Through the building of meaningful relationships, isolation is overcome and community engagement and community capacity are increased.

By participating in an 8-week training opportunity, adults interested in working with families and children ages 0-6 years old, build the skills and gain the knowledge to contribute to the Richmond Family Place community through supporting roles in our programs.

Connecting as equals, giving and receiving mutual empowerment and growing in confidence, participants in the program become skilled Peer Supporters, building intentional relationships with others who have a common lived experience, such as, parenting, immigration, or health issues.

THIS YEAR'S FACTS AND FIGURES

3 Peer Support Workers to lead Parent Child Mother Goose® programs

10 Peer Support Workers received Emergency First Aid Certification

12 participants in this year's 8-week training course

2 Peer Support Lead programs per week

8 different languages represented amongst our Peer Support Workers, increasing our ability to provide support to families

18 trained Peer Support Workers who work within our programs providing support to our Family Support Workers and families



FUNDRAISING AND DONATIONS

We are always interested in new ideas to support our fundraising efforts. This year we began two new fundraisers; FundScrip, where you purchase gift cards to your favourite stores and a percentage of the money spent returns to Richmond Family Place and, in partnership with Cam Clark Ford, "Drive for Your Community" where funds were donated to Richmond Family Place for every test drive taken in a new car. Our annual golf tournament took place in June, thank you to everyone for making it a success! Family Place joined Richmond based non-profit organizations to participate in the 'Community In Motion' event held at Garry Point Park. Richmond residents got to meet staff from various community agencies to learn about the services available and to walk in support of us all! The City of Richmond continues to be a major contributor by way of space for our main site and space at other offsite locations throughout Richmond. Please take a look at the final pages of this report to find a list of all the many contributors to our society – we appreciate each and every one of you!

