

2025-2026 ANNUAL REPORT



RICHMOND
family
PLACE



City of
Richmond

Malcolm D. Brodie
Mayor

6911 No. 3 Road
Richmond, BC V6Y 2C1
Telephone: 604-276-4123
Fax No: 604-276-4332
www.richmond.ca

GREETINGS FROM THE MAYOR:



On behalf of City Council and the residents of Richmond, I am honoured to extend greetings to the staff and volunteers at the Richmond Family Place and congratulate you all on another successful year.

Since 1979, the Richmond Family Place (RFP) has been a steady beacon of support for families in Richmond, and I truly admire your decades of excellence in our community. As a non-profit, multi-service family resource, the RFP plays a vital role in the City of Richmond by continuing to enhance strengths, facilitate growth, and promote healthy development for families, youth, and children.

Working together, the City and key community partners such as the RFP have made Richmond an international benchmark community for liveability. The Richmond community certainly appreciates and applauds Richmond Family Place's significant contributions.

Congratulations again on your outstanding service to our community, and please accept my best wishes for continued growth and success in the years to come.

Malcolm D. Brodie
Mayor

A MESSAGE FROM THE BOARD CHAIR & EXECUTIVE DIRECTOR

No matter the circumstances, one of the things we are proud of is our ability to lean into the unfamiliar, and to keep showing up for families with the same steadiness and care we always have. That is who we are.

You can see it in the way we show up for families all year long. Our doors are open six days a week, which includes three evening sessions. We know families' need for support doesn't run on a nine-to-five schedule. We are there when it matters, not just when it's convenient for us. We seek out new initiatives, like The Family Wellness Exchange, that fill critical gaps in family support while building strength and resilience in the families we serve. And we offer engaging, fun-filled, no-cost programs in 11 locations across the city, so families have options to participate where it is most convenient to them.

It also shows up in the hard places. The unforeseen closure of our refugee program meant re-evaluating and pivoting quickly to keep serving newcomer families without the funding and resources we once had. It was not an easy transition, and it asked a lot of our team. Our team's resolve and commitment to Richmond families kept us focused on the people in front of us, and we continued to offer quality early childhood programs and meaningful family support.

And it's making a difference, one family at a time. As one parent shared with us:

"Richmond Family Place has been an integral part of our lives in so many ways. We have so many wonderful memories of the programs and the talented and caring people there. It is a blessing and privilege to be a part of it now as a volunteer, not just as a parent."

That is the truest measure of what we do, essential to family wellbeing and resilience, and essential to building the kind of strong, connected community that Richmond families deserve.

As we look to the year ahead, we are reminded that Richmond Family Place is the village for Richmond families, not one program, not one service, but a place where families come together, draw on their own strengths, connect with peers and find the support to thrive. Thank you for being an important part of that village, this year and every year

With gratitude,

Christine Woodington, Board Chair



Ruth Taverner, Executive Director



Our Values

Respect

Accountability

Quality

Transparency

and Compassion

guide everything we do, ensuring that families feel welcomed, valued, and supported.



Our Mission

To ensure every child in Richmond reaches their full potential empowering & strengthening families through innovative prevention & support programs.



“Thank you so much for all you do! Family place is such an incredible organization that has brought so much joy and community to our family.”

We are grateful to work, play, and live on the traditional territories of the xʷməθkwəy̓ əm (Musqueam), Skwxwú7mesh (Squamish), selílwitlh (Tsleil-waututh) and hən̓q̓əmiṇ̓ əh̓ speaking people.

We acknowledge their faithful stewardship of these lands and thank them for their generous welcome. č-iθamə cən (Thank You)

WHAT IS A FAMILY RESOURCE PROGRAM?

“Connecting with parents about certain parenting topics has helped me learn that other parents are going through what I am also going through. I already knew that, but it’s great to hear it from other parents as well.”

What:

Programs, resources, and services that strengthen parenting and support healthy child development.

Why:

To build parent confidence, create safe and stable families, support the ongoing health and growth of every member of the family, and contribute to healthy, connected communities.

How:

Through individualized, strengths-based partnerships between caregivers, children, and family support workers, honouring each family's culture, values, and preferences.

We support families by...

- Building parents' skills and confidence so they feel secure in their role
- Helping families develop strong support networks and meaningful community connections that reduce isolation
- Nurturing healthy parent-child attachments that lead to better outcomes in school and beyond
- Engaging children in early literacy experiences that prepare them for kindergarten
- Providing children with experiences and skill-building opportunities that help them navigate their world with confidence
- Creating opportunities for peer-to-peer support, where families learn from and uplift one another



Programs that make a difference.

“I really love going to Richmond Family Place with my children. Every time I go, I feel truly welcomed. I have been in Canada for three and a half years, and during this time I haven't seen my family. But whenever I visit Richmond Family Place, I feel like I am with family. Even though my English is still limited, people are always very willing to understand me and connect with me. That makes me feel very good and supported. Also, the second-hand store they have is excellent—it helps me a lot. I can always find what my children need. I have participated in many of the programs, and the support they provide is truly valuable. I really love this place and want to congratulate you for the wonderful work you do.”

Volunteer Hours

6067

Volunteers

120



“We loved the sing and play program on Fridays. My son went since he was very young, and I can tell that all the Richmond family Place staff and volunteers enjoyed being there and remembered the kids ! Thanks for being so thoughtful and for this wonderful program of singing! My son still loves music and some of the songs to this day.”

“When I was on maternity leave, it was a great place to go on a rainy day and an easy place to meet mom friends when our places were too messy. My husband also attended Saturday mornings for a long time and got to hang out with other dads. Support for dads has been quite hard to find outside Family Place, so we especially appreciate it. “



THE YEAR AT A GLANCE

255

Meals Served



Our evening meal programs highlight a critical and growing need within our community, that many families are relying on our program not just for nourishment, but for social and emotional stability and programming during non traditional hours.

We have observed a significant increase in our meal program participant numbers, indicating that more families may have been experiencing financial hardship or struggling to manage demanding schedules that create challenges to making or preparing food for their families.

The meal programs provide families with a safe space to foster good communication and relationships with one another, a meal that they can share with other families in our community. These programs are not just providing meals and snacks to our families, but they are nurturing them and encouraging family and community bonds.



51

Parent Education Sessions



“We’ve participated in their activities for almost a year now. Our child has gone from running around everywhere to being able to interact with and talk to the staff. We are very grateful to the staff here.”

“I was taught about how to talk to my kids and they connected me with other male caregivers. The Saturday program is awesome!”

947

Drop-in Program Sessions:



2,266

Drop-in Program Hours:



OUR PROGRAMS

Drop-In Programs

- Regular Drop In
- All Day Play & Learn Drop In (lunch provided)
- School Readiness Program
- Male Caregiver Play & Learn
- Wednesday Dinner
- Family Fun Cafe
- Toddler Time for Chinese Speaking Families
- Sing & Play

Parent Education Programs

- Pre Natal Circles of Support
- Nobody's Perfect
- Baby Babble
- PDEP
- Parent Connections

Outdoor Programs

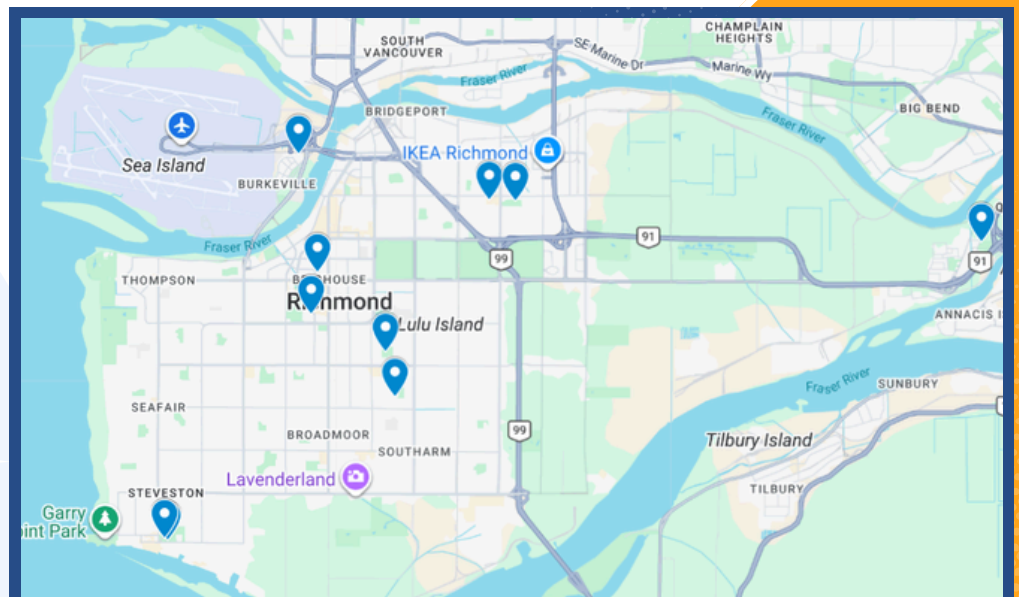
- Paulik Park
- Gardening Fun
- Various city parks

Unique Visits
27,502

Families Served:
600

Locations

- Debeck House (Main Site)
- Brighthouse Library
- Cambie Library
- City Centre Community Centre
- Hamilton Community Centre
- Steveston Community Centre
- Sea Island Community Centre
- Paulik Park
- King George Park
- Steveston Park



PROGRAM HIGHLIGHT

We know that the real work of raising young children happens at home, in the quiet moments, the challenging ones, and everything in between. The Family Wellness Exchange is a brand-new initiative born from that understanding: a thoughtfully curated wellness borrowing library that brings tools, resources, and support directly into the heart of family life.

Families will be able to borrow carefully selected resource kits; each one designed to build wellness practices, strengthen resilience, and nurture the healthy social and emotional development that lays the foundation for lifelong wellbeing. Kits can be taken home and used at the family's own pace, in their own space, and on their own terms.



"The best resources are the ones that meet a family exactly where they are. That is what we hope to build."

Our New Initiative: The Family Wellness Exchange

What makes the Family Wellness Exchange truly special is the human element at its centre. Our staff and Peer Support Workers work alongside families to understand the challenges they are navigating and the things they want to learn. They then help match them with the resources that will make the greatest impact. Designed to be personal, responsive, and rooted in respect for every family's unique journey.

Made possible through the generous support of an Ecclesiastical Community Impact Grant, the Family Wellness Exchange is still in its early stages, and we are excited about what it will become. As we grow this initiative, we will be guided by and responsive to the voices of the families we serve.



Community
Impact Grant
ecclesiastical

Wellness Practices

Building healthy rhythms for the whole family

Resilience

Strengthening families to weather life's challenges

Social & Emotional Development

Nurturing the foundations of lifelong wellbeing

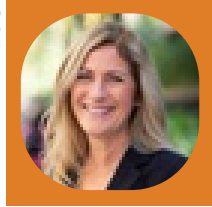
We believe that every family deserves access to the tools and support that help them thrive, not just when they walk through our doors, but every day, at home, where it matters most.



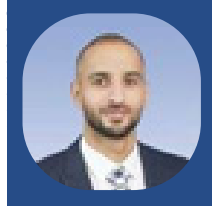
MEET OUR BOARD



Christine



Sherry



Ahmed



Erica



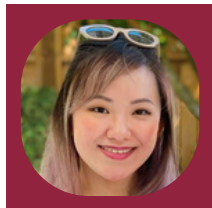
Jessica



Charlotte



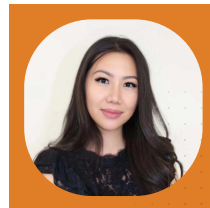
Emiiy



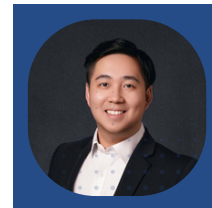
Teresa



Michelle



Kathy



Clement



Lesley

MEET THE TEAM



Support

- Cecilia
- Crazila
- Emily
- Jerovh
- Lyka
- Nada
- Rachel
- Stephy

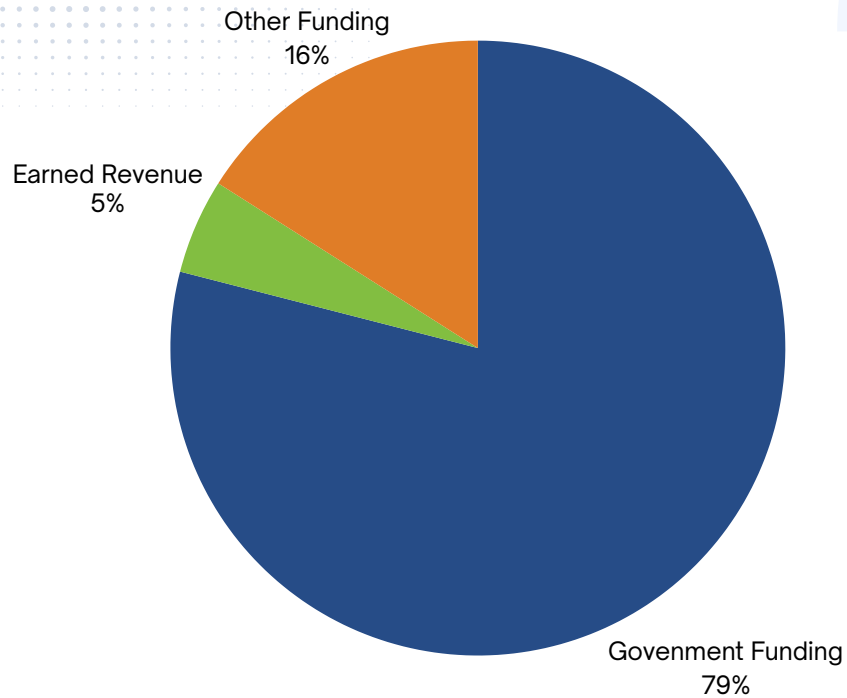
Operations

- Diane
- Maha
- Ruth
- Valerie

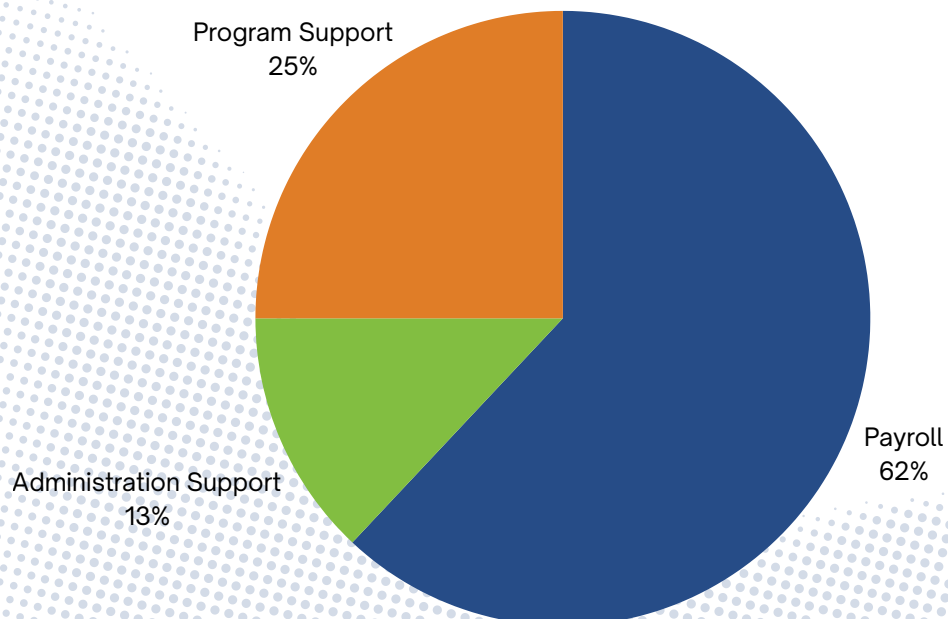


FINANCIAL SNAPSHOT

Revenue



Expenses



TO OUR FUNDERS & DONORS...



Employment and
Social Development Canada

Emploi et
Développement social Canada



THE
STARBUCKS
FOUNDATION



Western
FINANCIAL GROUP
Communities Foundation
\$5 million reasons we care



Ministry of
Advanced Education,
Skills and Training



COMMUNITY
FOUNDATIONS
OF CANADA
all for community.

CIBC
Miracle Day

**Vancouver
CoastalHealth**

Richmond

Wishes
without borders



**BRITISH
COLUMBIA**
Ministry of Children
and Family Development



Community
Impact Grant
ecclesiastical



VANCOUVER

Decoda
Literacy Solutions



**ATHIANA
ACRES**



Vancouver
Food Runners



COSTCO
WHOLESALE



RiverRock
CASINO RESORT

Rose's Angels

Chak Au

Ensemble

Westwind PAC

Funded by the
Government of Canada's
Community Services Recovery Fund

Canada

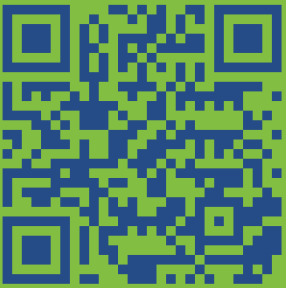
Thank You!

Richmond Family Place would like to thank all of
our funders and donors for their generous support.

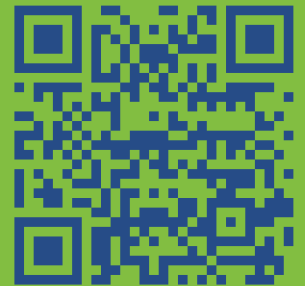
STAY CONNECTED WITH US



BECOME A MEMBER:



OUR WEBSITE:



Phone Number:
604-278-4336



Email Address:
info@richmondfamilyplace.ca



Website:
www.richmondfamilyplace.ca



Location:
8660 Ash St., Richmond, BC

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